

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007

Step 1

Before submitting a complaint to the ACC please visit this [link](#) to determine if the Commission regulates this service. If the company is regulated, please contact the company first. If you have already contacted your utility and are not satisfied with its response, please fill out this form and return the address above.

Step 2

YOUR NAME	DATE
ADDRESS, CITY, STATE AND ZIP	PHONE (HOME)
NAME THAT APPEARS ON THE BILL	ALTERNATE PHONE (DAYTIME)
NAME OF THE UTILITY COMPANY	ACCOUNT NUMBER
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1)

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.